

## APPLICATION FOR SERVICE - CITY OF REIDSVILLE

The City of Reidsville provides water and sewer services to the area without regard to race, color, sex, age, handicap, religion or national origin. The City of Reidsville is an equal opportunity provider and employer. A \$150.00 water deposit is required for service to be activated. City of Reidsville accepts cash, check, cashier's checks, and money orders.

NEW SERVICE \_\_\_\_\_ DISCONNECT SERVICE \_\_\_\_\_ TRANSFER OF SERVICE \_\_\_\_\_

REQUESTED SERVICE DATE \_\_\_\_\_

DO YOU NEED GARBAGE SERVICE FOR REMODELING OR CLEANING? YES \_\_\_\_\_ NO \_\_\_\_\_

TRANSFER SERVICE FROM \_\_\_\_\_ DATE \_\_\_\_\_  
TRANSFER SERVICE TO \_\_\_\_\_ DATE \_\_\_\_\_

Applicant's Name: \_\_\_\_\_

Social Security No: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Spouse's Name: \_\_\_\_\_ Social Security No. \_\_\_\_\_

Other Occupants over the Age of 18: \_\_\_\_\_ *None #*

Address Service Applied for: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

For Draft, Name of Bank: \_\_\_\_\_ Routing No. \_\_\_\_\_

Account No. \_\_\_\_\_

Telephone (MUST have valid number for service): Home/Cell: \_\_\_\_\_ Work: \_\_\_\_\_

Place of Employment: \_\_\_\_\_ Do you own \_\_\_\_\_ or rent \_\_\_\_\_ at this location? **If renting this property, you will be required to provide a copy of your lease agreement as utilities have to be in name of lessee.**

If co-applicants on application, who is to receive the Deposit Refund? \_\_\_\_\_

Email Address: \_\_\_\_\_

*Note: This information is for use to contact you regarding bills or problems with water services or your account and will not be used for solicitation or by third parties.*

The City of Reidsville is not responsible for any water damage due to leaks beyond the water meter or due to leaks of water fixtures turned on inside of the customer's residence. The City of Reidsville's service personnel will make every effort to ensure that the water meter is not showing indication of water running at the time they turn your service on. It is the customer's responsibility to ensure that all fixtures are turned off and that the plumbing is in acceptable repair before requesting water service. **Payment must be received for any delinquent bills in full before transfer of services can be processed. Please note all bills are due prior to the 15th of each month or disconnection of services will apply.** If you are disconnected from water service due to non-payment, your service cannot be reconnected until the balance of your account is paid in full and a \$20.00 re-connect fee will be applied.

It is my responsibility to follow up on this paperwork to ensure that the City of Reidsville has received and processed my request. **I am also responsible for notifying the City in person if I wish to have my water temporarily or permanently disconnected at any time (Tampering Fees will apply).** It is my responsibility to follow up on any changes to my account.

\_\_\_\_\_  
Signature of Account Holder

Updated: 05/07/2014

## SERVICES AVAILABLE TO RESIDENTS OF REIDSVILLE

**WATER AND SEWER CUSTOMERS:** If you have any water leaks, please do not turn meter off yourself, please call the Tattnall County EMA office at (912) 557-1911, and the dispatcher will contact the City of Reidsville on-call personnel. If you turn the water off yourself, this is considered tampering, and you can be charged a tampering fee.

**SANITATION SERVICES:** AllGreen Services are contracted with the City of Reidsville for collection of household garbage only. If you are experiencing problems with sanitation services, please call City Hall at 557-4786.

- Place only **bagged** household garbage in the cart.
- Place no items on the ground, only contents in the cart will be picked up.
- Place cart at curb side on Wednesday or Thursday evening, depending on your scheduled pick-up day.
- Remove cart from curb after pick-up on Friday.
- Note: Trash may be picked up on Saturdays during Holiday schedule. Notices will be published in The Tattnall Journal of any scheduled changes.

**TATTNALL COUNTY CONVENIENCE CENTER:** The **North Convenience Center** is open Friday and Saturday. It is located on Collins-Manassas Road, one mile east of Hwy. 292.

The **Central Convenience Center** is open Monday, Wednesday, Friday and Saturday. It is located on Chandler Avenue in Reidsville.

The **South Convenience Center** is open Wednesday, Thursday, Friday and Saturday. It is located on Eason-Hall Road in the White Pines Community in Glennville.

- Hours of operation: are 8 a.m. – 12 noon & 1 p.m. – 7 p.m. They are closed from 12:00 noon – 1:00 p.m. for lunch.
- Items that the Convenience Center **accepts:** Appliances, furniture, tires, scrap metal, yard waste and other household generated waste.
- Items that the Convenience Center **will NOT accept:** Household garbage, commercial waste and construction debris.
- No drop offs when Center is closed.
- For additional information, call Solid Waste Office at 557-4335.

**CITY OF REIDSVILLE SERVICES:** Call the City of Reidsville at 557-4786 for the following services:

- **Limb Pickup:** Limbs must be in manageable lengths, not to exceed 10 feet long and less than 10 inches in diameter. Pile at curb-side, pick-ups is generally on Thursdays. There could be a charge of \$20 or \$40, depending on the size of the debris pile being picked up. A half truckload is \$20 and a full load is \$40. This type of charge is usually only incurred for lots being cleared, etc. If the load is less than a half truckload, there is no charge for this service.
- **Leaves:** **Leaves must be in plastic bags and tied.** Place bags at curbside. Yard debris is not to be blown into the streets due to damage to the drainage system. There is no charge for this service at this time.

### **SOME IMPORTANT PHONE NUMBERS:**

Windstream (Telephone & Internet)	800- 501-1754
Georgia Power (Electricity)	888-660-5890
Canoochee EMC (Electricity)	912-557-4391
Atlanta Gas Light (Natural Gas)	800-493-3473
Reidsville Police Department	912-557-4013
Tattnall County Sheriff's Office	912-557-6777
Kennedy Cable	912-557-6133
Reidsville City Hall	912-557-4786

# YOUR WATER BILL

The City of Reidsville bills water usage in brackets. Your charge for water and sewage is determined by your usage in gallons:

Gallons Used	Inside City Limits	Outside City Limits
0 - 2000	\$11.20	\$20.02
2001 - 3000	17.25	26.68
3001 - 4000	22.75	35.15
4001 - 5000	28.45	39.00
5001 - 6000	34.14	45.15
6001 - 7000	39.85	51.53
7001 - 8000	45.56	57.82
8001 - 9000	51.26	64.09
9001 - 10000	56.98	70.38

**\*\*10001 AND OVER = \$56.98 + \$2.25 PER 1000 GALLONS**

SEWAGE RATES ARE EQUAL TO WATER RATES

GARBAGE FEE: \$10.00 PER MONTH PER CART

FIRE PROTECTION FEE: \$2.00 PER MONTH FOR RESIDENTIAL  
\$3.00 PER MONTH FOR COMMERCIAL

What you will see on your water bill per month:

CODE: This will indicate water = 2; sewage = 3; Garbage; Fire; Penalty (if applicable)

Code #####\*                   #####\*   Consumption (in gallons)   Amount  
(\*the numbers in this column will be your meter reading previous - present)

EXAMPLE: If you use less than 2000 gallons your charges will be:

<b>CITY OF REIDSVILLE</b>				CUSTOMER COPY 94	
P.O. BOX 799 REIDSVILLE, GA 30453				PRESORTED FIRST-CLASS MA U.S. POSTAGE PA CITY OF REIDSVILLE PERMIT NO. 42 RETURN SERV REQUESTEC	
METERED SERVICE FROM: 02/25/2014		TO: 03/25/2014		SERVICE ADDRESS	
CODE	PREVIOUS	PRESENT	CONSUMPTION	AMOUNT	ACCOUNT NUMBER
	PREVIOUS BALANCE			0.00	[REDACTED]
2	545190	545290	100	11.20	[REDACTED]
3	545190	545290	100	11.20	
4	GARBAGE - RESIDENTIAL			10.00	
5	FIRE - RESIDENTIAL			2.00	
				<b>TOTAL DUE</b>	
				DATE OF BILL	BILL DUE B
				03/26/2014	04/10/2014

HAPPY SPRING!